Bay Cove Human Services improves the quality of the lives of individuals and their families who face the life-long challenges of developmental disabilities, aging, mental illness and drug and alcohol addiction. Bay Cove uses Google’s G Suite as their productivity backbone, and Hilary Croach, CIO, sought to achieve compliance with HIPAA without altering the user experience.

Bitglass enabled transparent access to G Suite from any device, while ensuring HIPAA compliance. Bitglass’ Omni multi-protocol proxies support secure access from any device, all without invasive agents, no configuration required. Users simply login to G Suite from any browser and are securely routed to the app.

Bay Cove uses Bitglass for rich visibility and analytics into corporate data access from connected devices without invading the privacy of users. DLP policies ensure that Protected Health Information is dynamically blocked or redacted in risky contexts to achieve HIPAA compliance.

Bitglass’ comprehensive solution enabled Bay Cove to consolidate several other systems. The ability to selectively wipe corporate data from mobile devices without the need for any software agents on the device meant that Bay Cove didn’t have to purchase another solution for mobile device management. Bitglass’ Single Sign-On (SSO) capabilities, which integrate with Active Directory and extend security to any application supporting SAML authentication, eliminated the need to purchase a separate system for SSO.

Bitglass enabled transparent access to G Suite for the employees of this health care provider network while ensuring HIPAA compliance.

No software, no deployment headaches.

“Bitglass delivers a comprehensive solution for securing cloud applications, BYOD and identity management, ensuring HIPAA compliance without software agents. Completely transparent to users so they can focus on caring for patients.”

—Hilary Croach, CIO